After upgrading to a new version of Excel, the Exaquantum add-ins are missing and I cannot locate the files. Where are they?

When Exaquantum is installed with Excel already installed, the extensions are placed into the Excel Add-ins directory. When Excel is upgraded to a newer version, these files are not moved to the correct folder and are left in the add-ins folder for the previous version of Excel.

This is due to the way that Microsoft Office handles add-ins (XLA/XLAM files) when an upgrade is performed. The files are left in the original Add-ins directory and not moved to the new one, making them unusable.

To fix this issue, perform the following steps:

1. Close any instances of Microsoft Excel.
2. Open the Excel add-ins directory for the previous version of Office. This is typically C:\Program Files (x86)\Microsoft Office\Office 15\Library\ replacing 'Office 15' with your version of Office.
   (For more information on how to find the relevant version number, click here:
   https://en.wikipedia.org/wiki/Microsoft_Office#Compatibility)
3. Copy or move the files listed below to the new Excel add-ins directory (the new add-ins directory will be the same as step 2, but with the new Office version instead of the old one.)
   If the files are not located here, they could still be in the default Exaquantum directory, which is typically C:\Program Files (x86)\Yokogawa\Exaquantum PIMS\.
   Files:
   Exaquantum Explorer Add-In.xlam
   Exaquantum Query Add-In.xlam
   Tag Configuration Viewer.xlam
4. Open Microsoft Excel.
5. Click on 'File', then 'Options'.
6. Click on 'Add-Ins'.
7. Under 'Manage', select 'Excel Add-Ins', then 'Go'.
8. Under 'Available Add-Ins', the three Exaquantum add-ins listed in step 4 should be listed but not selected. (If they aren't listed, click on 'Browse...' and add them to the list manually.)
9. Tick the boxes next to the three add-ins and click 'OK'.

The Exaquantum add-ins should now work correctly.